



## **LOCALITY PLAN CONSULTATION UPDATE**

### **Aim**

- 1.1 The aim of this report is to update the Integration Joint Board (IJB) on findings following consultation on the Health and Social Care Locality Plans.
- 1.2 The report also identifies proposals for revision of the plans based on the feedback received during consultation.

### **Background**

- 2.1 In line with Scottish Government Guidance five Health and Social Care Locality Plans (see **Appendix 1**) were developed in consultation with members of Locality Working Groups (LWG's) which include members of the public, service users, Carers, health and social care professionals, Senior Managers across the Partnership, the Community Planning Partnership and Public Health. In addition to this, summary plans and easy read versions of the plans were also developed.
- 2.2 Included in each plan is a detailed area profile which highlights the key demographics of the locality as well as summary of the health and social care needs of the population. The plans outline the key priorities for each locality and identify the high level action required in order to deliver on key priorities.

### **Summary**

- 3.1 All versions of the plans are accessible via the SBC website and widespread circulation of plans across all key stakeholder groups took place in July 2017 to publicise the start of a two month consultation period on the plans. Feedback on the plans could be submitted via an electronic questionnaire or by post and the questionnaire can be seen on the back page of the plans in **Appendix 1**.
- 3.2 The consultation period ended on 16 September 2017 and work has been underway to collate responses received and identify the key themes emerging throughout the period of consultation. A breakdown of the total number of questionnaires returned during the consultation period can be seen below:

<b>Locality</b>	<b>Responses</b>	<b>%</b>
Berwickshire	34	33.3%
Cheviot	13	12.7%
Eildon	19	18.6%
Teviot	16	15.7%
Tweeddale	20	19.6%
<b>Total</b>	<b>102</b>	

- 3.3 Mid way through the consultation period the number of questionnaires returned was 33 which was considered low. In response to this a proactive approach to raising awareness of the opportunity to comment on the plans was undertaken by the Locality Co-ordinators to encourage stakeholders to submit feedback on the plans via Locality Working Group networks. Further communication raising awareness of the consultation on the plans and offering information on how to submit feedback on the plans was circulated across all key stakeholders mid August 2017. Attendance at Local Area Committee's as well as many other fora including the Joint Staff Forum, the Providers Forum and the Third Sector to present the plans and encourage feedback was also been undertaken. The impact of this proactive approach to raising awareness increased the final number of returns by more than three fold to a total number of 102.
- 3.4 Analysis of responses received indicates that 76% like how the plan looks, 71% like how the plan is laid out, 67% like what is in the plan and 87% agree with the priorities identified for the locality. 13% of respondents noted they had a disability and 16% of respondents identified themselves as in a caring role.

#### Analysis of survey questions

Question	% who agree
Like how the plan looks	75.5%
Like how the plan is laid out	70.6%
Like what is in the plan	66.7%
Right Priorities for the Area	87.3%
Any Priorities Missing	41.2%
Any Groups Missing	30.4%
Do you have a disability	13.4%
Are you a Carer?	16.4%

Responses by Age Group		
Under 50	19	18.6%
50 to under 65	37	36.3%
65 and older	32	31.4%
Blank	14	13.7%
<b>Total</b>	<b>102</b>	

- 3.5 Analysis also identified a number of common themes which relate to the content of the plans. These are detailed below:

**Carers** – need for more detail in the plans related to shortage of paid carers, the role of unpaid carers and the implications of the Carers Act;

**Transport** – need for more detail in the plans regarding how transport issues will be resolved;

**Long Term Conditions** – insufficient detail in the plans related to dementia, palliative care and end of life care;

**Third Sector** – need for more reference to Third Sector in the plans which is reflective of all Third Sector partners as opposed to Red Cross;

**Specialist Client Groups** – concern expressed that mental health, physical disabilities and learning disabilities missing from plans;

**Glossary of Terms** – need for a glossary to assist the reader to understand terminology contained within the plans;

**More Detailed Action Planning**– evident in the majority of responses is the request for more detailed action plans.

### Proposed Revision to Plans

- 4.1 In response to the feedback received during consultation the following revisions to the Health and Social Care Locality Plans are proposed:

You Said	We Will Do
Need for more detail and reference to the role of carers	Reflect number of unpaid carers in each locality area profile  Include the needs of carers as a borders wide priority for health and social care
Need for more detail regarding how transport issues will be resolved	Remove reference to Transport Hub and replace with transport providers
Need for reference to dementia, palliative care and end of life care	Include an explicit statement in all versions of plans which explains the link to already existing specific strategies and actions plans
Need for more detail which reflects the Third Sector as a whole	Remove reference to Red Cross in all plans and replace with more generic reference to Third Sector
Need for more explicit reference to Learning Disability, Physical Disability and Mental Health	Include an explicit statement in all versions of the plans which explains the link to already existing specific strategies and actions plans
Need for a Glossary of Terms	Include a glossary of terms in all versions of the plans
Need for more detailed action planning	Clearly identify 'Next Steps' to include more detailed actions plans within all versions of the plans

### Summary

- 5.1 Five Scottish Borders Health and Social Care Locality Plans have been co-produced in line with the legislative requirements of the Public Bodies Joint Working (Scotland) Act 2014.
- 5.2 The plans have been out for public consultation between 17 July and 16 September 2017. Analysis of responses has been completed and key themes identified.
- 5.3 Proposals have been made to revise the plans based on the feedback received.

### Recommendation

The Health & Social Care Integration Joint Board is asked to **note** the number of questionnaires returned and the key themes emerging from feedback received.

The Health & Social Care Integration Joint Board is asked to **endorse** the proposals to revise the plans based on feedback received.

<b>Policy/Strategy Implications</b>	This report gives an update on feedback received following consultation of Health and Social Care Locality Plans.
<b>Consultation</b>	The plans have been developed co-productively with colleagues from across the partnership, members of the public, service users and carers and the third and independent sectors. The plans are currently out for public consultation.
<b>Risk Assessment</b>	Risks identified within risk log.
<b>Compliance with requirements on Equality and Diversity</b>	A comprehensive Equality Impact Assessment was completed as part of the strategic planning process.
<b>Resource/Staffing Implications</b>	Work underway to determine resource to provide ongoing support for revision of plans and monitoring of locality action plans.

#### Approved by

<b>Name</b>	<b>Designation</b>	<b>Name</b>	<b>Designation</b>
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